

Contact Us:

If you need assistance with your employment insurance call the Unemployed Workers Help Centre near you. The Centres are open 9:00 a.m. to 4:30 p.m. Monday to Friday.

Please phone first to discuss your concerns with one of our staff, and we will set up an appointment.

Regina Office

400-2221 Cornwall Street
Regina, Sask.
S4P 2L1
Phone: (306) 525-5138
Fax: (306) 525-5148
uwhc.regina@sasktel.net

Saskatoon Office

2154 Airport Drive
Saskatoon, Sask.
S7L 6M6
Phone: (306) 382-8662
Fax: (306) 978-7815
uwhc.saskatoon@sasktel.net

Visit Our Website

unemployedworkerscentre.org

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The Unemployed Workers Help Centre

Employment Insurance Information and Advocacy Services

Are you having problems obtaining your employment insurance benefits?

Have you been assessed a penalty or overpayment?

Are you interested in education and training?



Do you wish to appeal a decision made by the Canada Employment & Insurance Commission?

The Unemployed Workers Help Centre can help you obtain the employment insurance benefits to which you may be entitled.

About Us:

The Unemployed Workers Help Centre (UWHC) is an independent, community based organization with offices in Regina and Saskatoon which provide information and advocacy services for Employment Insurance claimants.

Our services are open to everyone in need and no fees are charged for any service.



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Saskatchewan!

Labour Market Services

Advocacy:

If you are having difficulties accessing information from the Employment Insurance Commission, we may be able to assist you in finding out information regarding your claim for benefits.

Examples may include:

- you are not able to get through to an agent when calling the Employment Insurance phone line
- you are not getting information in a timely manner
- the information provided by the Employment Insurance Commission is not clear
- your claim is not being processed in a timely manner

Appeals:

If you have a decision of the Employment Insurance Commission which affects you negatively, we may be able to assist you with representation at an appeal.

Examples may include:

- disqualification for quitting a job without just cause or losing your job due to misconduct
- penalties for false or misleading reporting of earnings while on claim
- disentitlement over availability for work or inadequate job search
- allocation of severance or other payments as earnings
- late applications for benefits or late appeals

Referrals:

If you need other assistance, we can refer you to other organizations which could be of assistance to you..

Examples may include:

- referrals for education or training opportunities
- referrals to job posting and resume posting sites
- referrals to agencies which can assist with difficulties during the unemployment period.

For detailed information on Employment Insurance appeals visit: www.ei.gc.ca